GHG Emissions Inventory Management Plan April 2025



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EXECUTIVE SUMMARY

Following a change in ownership to a Private Company in 2021, The AA Limited is now the highest UK Parent Company and has superseded AA PLC. This report contains the entire GHG inventory for AA Limited for the year 2024/25 (FY25).

This report has been prepared in accordance with ISO 14064-1 (quantification and reporting of greenhouse gas emissions) and data covering 1 February 2024 – 31 January 2025 has been independently verified for the accuracy, completeness and consistency of GHG emissions using the verification standard ISO 14064-3 (the validation and verification of greenhouse gas assertions) for FY25 only, to a limited level of assurance.

This GHG Inventory Management Plan (IMP) describes the AA Limited's processes and methodology for completing an annual GHG inventory, so that a consistent and high-quality GHG inventory can be prepared on an annual basis.

Changes between FY24 (previous reporting year) and FY25 are summarised below:

- Basingstoke-Plant acquired 28/10/2024
- Basingstoke-Fanum move out commenced November 2024
- Shipley Key Care acquired 01/02/2024
- AA Media Ownership change from October 2024 (from 49% share to 100% owned subsidiary)
- We now report operational fleet fuel by calendar month to align with other figures. Consequently, FY25 fuel emissions include 6 days from January 2025 (formerly FY26) and exclude 6 days from January 2024 (formerly FY25).
- We have updated our methodology for calculating operational fleet emissions intensity this
 year to exclude some task types that are completed in third-party vehicles as these do not
 impact our fleet fuel usage. Our operational task data is also now provided on a monthly
 basis directly by our insights team and is reviewed by this team before inclusion. This
 provides a more precise measure of emissions intensity for our fleet and we have restated
 prior year figures to align with this methodology.

Reporting Summary

A summary of the key reporting requirements under the legislation and the AA Limited's AA Limited approach is presented below. Detail on each aspect is provided in the bulk of this document.

Table 1 – Reporting Requirements

| Legislative Requirement | Considered for Reporting? | AA Limited Reporting Strategy |
|------------------------------|---------------------------|--|
| Determine scope | √ | Mandatory Scope 1, 2 (Property, Fleet & Company cars used for business) & 3 (Hire cars and Grey fleet) |
| Determine control approach | ✓ | Operational Control – where the AA Limited has the management authority to introduce and implement policies 'at the operation' this is relevant for Scope 1 & 2. |
| Determine areas out of scope | ✓ | Insurance/Emergency Breakdown Teleworkers AA Driving School |

| | | Joint Ventures Scope 3 emissions with the exception of hire cars and grey fleet |
|-------------------------------|---|---|
| Determine base year | ✓ | 2019/20 (Previously 2014/15) |
| Determine reporting timeframe | ✓ | Financial year (1 February – 31 January) |
| Determine intensity ratio | ✓ | Property (Corporate Portfolio Occupied Floor Area) Operational Fleet (Number of job tasks executed) |
| Determine target setting | ✓ | The group have retained the following emission reduction targets relevant to FY25. Buildings - Maintain 2019/20 (FY20) levels of consumption: Emissions per square foot. Operational Fleet - Achieve 5% reduction in overall road operations fuel use compared to 2019/20 (FY20) levels of consumption. Net zero – Achieve a minimum of 90% reduction in absolute Scope 1 & 2 emissions by 2035. |

Reporting Evidence

The tables below provide a summary overview of the AA Limited 's processes for GHG data collection and management for the FY25 reporting year. Figure 1 covers the delegated responsibilities of the GHG reporting process. Table 2 depicts the data collection process and lists all relevant emissions from activities.

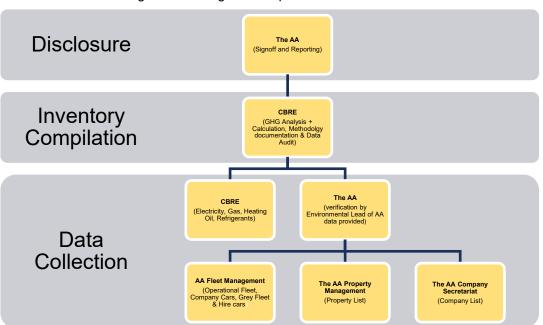


Figure 1 – Delegated Responsibilities Structure for FY25

Table 2 – Scope 1 and 2 Data Collection Summary

| | Stationary combustion: natural gas and gas oil | Building Gas and hot water, backup generators | All sites within scope of reporting | UK Real Estate, DriveTech & VVCR (historic) real estate teams | Consumption Reports (spreadsheet) | AA Limited provides CBRE with contacts CBRE collects the required data through meter readings or invoices |
|---------|---|--|---|---|--|--|
| Scope 1 | Fugitive emissions: refrigerants | Building HVAC systems | All sites within scope of reporting | CBRE Facilities Managers | Annual summary report (spreadsheets) | CBRE requests required data from Facilities Managers |
| | Mobile combustion: diesel, petrol & HVO | Operational fleet & company cars | Vehicle fleet | AA Operational, HR & Finance Teams | Annual summary reports (spreadsheets) | AA Limited provides CBRE with contacts CBRE requests required data on a monthly (operational fleet) or six-monthly basis (company cars) |
| Scope 2 | Purchased electricity | Electricity consumption in property portfolio EV charging consumption | All sites within scope of reporting and vehicle fleet | UK Real Estate, DriveTech & VVCR (historic) real estate teams | Consumption Reports (spreadsheets) | AA Limited provides CBRE with contacts CBRE collects the required data through half hourly consumption, meter readings or invoices AA Limited provides CBRE with the relevant data reports |
| SCOPE 3 | Hire cars and Grey fleet | Hired cars and Grey fleet used for business purposes | Vehicle fleet | AA Finance Teams | Annual summary report (spreadsheet) | AA Limited provides CBRE with the relevant data reports |

2024/25 Summary Emissions Tables

The table below provides a summary overview of the AA Limited's GHG footprint for the 2024/25 to 2019/20 reporting years.

Table 3 – Summary Absolute Emissions 2024/25 (baseline and prior year emissions summary)

| | mission Source 2024/25 Emissions (Location-based (tCO ₂ e) (Market-based tCO ₂) | | 2024/25 Emissions 2023/24 Emissions | | 2019/20 Emissions | |
|--|--|---------------|--------------------------------------|-----------------------------------|-------------------------|-----------------------------------|
| Emission Source | | | (Location-based (tCO ₂ e) | (Market-based tCO ₂ e) | (Location-based (tCO₂e) | (Market-based tCO ₂ e) |
| Combustion of fuel & operation of facilities (Scope 1) | 36, | 36,696 36,434 | | 34 | 40,500 | 40,500 |
| Electricity, heat, steam & cooling purchased for own use (Scope 2) | 897 | 176 | 933 | 79 | 2,395 | 262 |
| Indirect emissions from Hire Cars and Grey fleet (Scope 3) | 10 | 06 | 23: | 2 | - | - |
| Total Footprint (1&2) | 37,593 | 36,872 | 37,367 | 36,513 | 42,895 | 40,762 |
| Total Footprint (1,2 & 3) | 37,699 | 36,977 | 37,599 | 36,744 | - | - |
| Outside Scopes | 2934 | 2934 | 2468 | 2468 | 1,296 | 1296 |

1. INTRODUCTION

In 2021, a consortium led by Tower Brook Capital Partners and Warburg Pincus completed the acquisition of the AA Limited (formerly known as AA PLC). In 2025, Stonepeak also became an equity investor in AA Limited. The Group reports its emissions under the mandatory GHG reporting requirements introduced in the Companies Act 2006 (Strategic and Directors' Reports) Regulations 2013.

The report must state the annual quantity of emissions in tonnes of carbon dioxide equivalent from activities for which that company is responsible, including:

- a. The combustion of fuel
- b. The operation of any facility

The report must state the annual quantity of emissions in tonnes of carbon dioxide equivalent (tCO₂e) resulting from the purchase of electricity, heat, steam, or cooling by the company for its own use.

The AA Limited 's reporting inventory has been developed in line with the GHG Protocol Corporate Standard and the Companies Act 2006 (Strategic and Directors' Reports) Regulations 2013 and ISO 14064 – 1 to which The AA Limited gets audited, so as to ensure that reported figures are:

Relevant: Accurate reflection of environmental impacts

Accurate: Ensure integrity of reported information

Consistent: Allow for meaningful comparisons

Complete: Report all impacts within reporting boundary & disclose any exclusions

Transparent: Assumptions, calculations & methodologies recorded

This document describes the processes and methodology used to calculate the AA Limited's GHG emissions for reporting under its mandatory GHG reporting obligations, and the emissions data relating to its footprint.

The reporting inventory is reviewed on an annual basis and in the event of any significant change to company structure, operations or data management processes to ensure that it accurate and representative of the AA Limited's group's business activities.

2. ORGANISATIONAL INFORMATION

This section outlines the AA Limited's approach to the requirements stipulated in the Companies Act 2006 (Strategic and Directors' Reports) Regulations 2013.

2.1 Company Information

Company Name The AA Limited

Corporate Address The AA

Plant, Level Three, Basing View, Basingstoke

Hampshire RG21 4EA

GHG Company Annamarie Plant Ben King

Information AA Environmental Coordinator Head of Sustainability and Environment

Contact

2.2 Organisational Structure

The following charts demonstrate the structure of the AA Limited group at the following dates over the course of the compliance year:

- 31 January 2024 REDACTED
- 31 January 2025 REDACTED





2.3 Organisational Boundaries

The AA Limited applies the operational control approach for GHG reporting, as set out by the GHG Protocol. Operational control means that the AA Limited has the management authority to introduce and implement policies at the operation. The following lists provide an overview of all entities in the AA Limited Group that are under operational control and therefore deemed to be within the reporting scope for our Scope 1 and 2 emissions.

Table 4 – List of Organisations in the AA Limited Group and Property Assets in 2024/25

| Company Name | Country | Company number | Ownership (%) | Comments** |
|--|--------------------|-------------------|------------------|---|
| AA The Driving School Agency Limited | England & Wales | 2733119 | 100 | No assets with energy supply responsibility held |
| AA. Pensions Trustees Limited | England & Wales | 8789129 | 100 | No assets with energy supply responsibility held |
| AA Acquisition Co Limited | England & Wales | 5018987 | 100 | No assets with energy supply responsibility held |
| AA Bond Co Limited | Jersey | 112992 | 100 | No assets with energy supply responsibility held |
| AA Brand Management Limited | England & Wales | 8603543 | 100 | No assets with energy supply responsibility held |
| AA Corporation Limited | England & Wales | 3797747 | 100 | UK Corporate Sites |
| AA Financial Services Limited | England & Wales | 912211 | 100 | No assets with energy supply responsibility held |
| AA Insurance Holdings Limited | England & Wales | 9438903 | 100 | No assets with energy supply responsibility held |
| AA Intermediate Co Limited | England & Wales | 5148845 | 100 | No assets with energy supply responsibility held |
| AA Ireland Pension Trustees DAC | Ireland | ROI 354773 | 100 | No assets with energy supply responsibility held |
| AA Law Limited (This is a joint venture of the AA group) | England & Wales | 8160101 | 49 | 49% - Automobile Association |

| | | | | Insurance Services Limited 51% - Lyons Davidson Limited |
|--|--------------------|--------------------|-----|---|
| AA Media Limited | England & Wales | 6112600 | 100 | No assets with energy supply responsibility held, company cars in scope |
| AA Mid Co Limited | England & Wales | 5088289 | 100 | No assets with energy supply responsibility held |
| AA Pension Funding GP Limited | Scotland | Scotland 460990 | 100 | No assets with energy supply responsibility held |
| AA Pension Funding LP Scottish Limited Partnership | Scotland | SL 14731 | 100 | No assets with energy supply responsibility held |
| AA Limited (formerly AA plc re- registered as private company on 17/03/2021) | England & Wales | 5149111 | 100 | Parent holding company |
| AA Senior Co Limited | England & Wales | 5663655 | 100 | No assets with energy supply responsibility held |
| AA Technical Solutions Limited | England & Wales | 8970395 | 100 | No assets with energy supply responsibility held |
| AA Underwriting Insurance Company Limited | Gibraltar | 106606 | 100 | AA UICL Corporate site |
| Accident Assistance Services Limited | England & Wales | 10293691 | 100 | No assets with energy supply responsibility held |
| ARC Europe SA (This is an associate of the AA group) | Belgium | RCB552834 | 20 | Minority share; no operational control. |
| Automobile Association Developments Limited | England & Wales | 1878835 | 100 | UK Sites. With the exception of AA Driving School and BSM Franchisees which are considered out of operational scope |

| Automobile Association Holdings Limited | England & Wales | 3237629 | 100 | No assets with energy supply responsibility held |
|--|--------------------|------------|-----|--|
| Automobile Association Insurance Services Holdings Limited | England & Wales | 2413321 | 100 | No assets with energy supply responsibility held |
| Automobile Association Insurance Services Limited | England & Wales | 2414212 | 100 | UK Corporate Site |
| Automobile Association Services Limited | England & Wales | 00086655 | 100 | UK Corporate Site |
| Drivetech (UK) Limited | England & Wales | 3636328 | 100 | No assets with energy supply responsibility held |
| Drvn Solutions Limited (formerly Intelematics Europe Limited. This is a joint venture of the AA group) | England & Wales | 9915313 | 50 | 50% JV (voting) No assets with energy supply responsibility held |
| Intelligent Data Systems (UK) Limited | England & Wales | 5148878 | 100 | No assets with energy supply responsibility held |
| Longacre Claims Limited | England & Wales | 9564972 | 100 | No assets with energy supply responsibility held |
| Personal Insurance Mortgages and Savings Limited | England & Wales | 1936715 | 100 | No assets with energy supply responsibility held |
| Prestige Fleet Servicing Limited | England & Wales | 06254669 | 100 | No assets with energy supply responsibility held |
| The Automobile Association Limited | Jersey | 73356 | 100 | No assets with energy supply responsibility held |
| Used Car Sites Limited | England & Wales | 4546950 | 100 | No assets with energy supply responsibility held |
| Key care Limited | England & Wales | 01309093 | 100 | No assets with energy supply responsibility held |
| Key Care Assistance Limited | Ireland | ROI 657005 | 100 | No assets with energy supply responsibility held |

2.3.1 Included in Organisational Boundaries

For the AA Limited, the below operations are included within its organisational boundaries:

- The AA UK Property (inc. all corporate offices)
- The AA DriveTech Property
- The AA Underwriting Insurance Company Limited Gibraltar Property
- The AA UK Operational Fleet
- The AA company cars
- Employee-use hire cars
- The AA grey fleet
- AA Media (in scope for company cars only)

2.3.2 Excluded from Organisational Boundaries

The following entities are considered outside of the reporting scope as The AA does not exert operational control over them.

Table 5 – Entities Considered Out of Reporting Scope

| Entities Considered Out of Reporting Scope | | | | |
|---|---|--|--|--|
| AA Law Limited Minority share; no operational control. (JV terminated in 2015 and in run off only) | | | | |
| ARC Europe SA (Belgium) | Minority share; no operational control. | | | |

Additionally, the following areas of the business have been deemed out of scope in terms of the AA Limited has operational responsibility for:

- The AA Driving School Agency Limited
- Home-based Teleworkers
- Leased buildings where The AA has no control or influence on energy procurement.
- Entities without physical assets

3. REPORTING METHODOLOGY

3.1 Reporting Period

The Environmental Reporting Guidelines (including SECR – streamlined energy and carbon reporting guidance) recommend that quoted companies report on emissions for the period corresponding to their financial year.

The AA Limited has therefore aligned with its annual financial report and is reporting GHG emissions for the period 1 February – 31 January.

3.2 Included Emissions

In line with the GHG Protocol, the AA Limited 's GHG emissions sources are reported as Scope 1 (direct emissions, for example from gas boilers), Scope 2 (indirect energy consumption, such as from electricity use) and Scope 3 (other indirect emissions, for example hire cars and grey fleet). This is in line with SECR reporting.

3.2.1 Applicable Greenhouse Gases

The seven main greenhouse gases covered by the Kyoto Protocol 1 are carbon dioxide (CO $_2$), methane (CH $_4$), nitrous oxide (N $_2$ O), hydrofluorocarbons (HFCs), perfluorocarbons (PFCs), sulphur hexafluoride (SF $_6$) and nitrogen trifloourine (NF $_3$). PFCs, SF $_6$ and NF $_3$ are emitted from specific industrial activities and are not relevant to the AA Limited; the remaining four greenhouse gases are reported as a single carbon dioxide equivalent (CO $_2$ e) figure using standard emissions conversion factors throughout the report. A more detailed catalogue of individual greenhouse gases is detailed in Appendix 2. There, tonnes of CO $_2$)e, CO $_2$, CH $_4$, and N $_2$ O are depicted for Scope 1 and 2 emissions for FY25.

The table below lists the GHGs relevant to the AA Limited.

Table 6 – Relevant Greenhouse Gasses

| GHGs | Emission Sources |
|-----------------------------------|---|
| Carbon Dioxide (CO ₂) | Fossil fuel combustion in boilers, generators, from purchased electricity and from mobile sources |
| Methane (CH ₄) | Byproduct of fossil fuel combustion |
| Nitrous Oxide (N ₂ O) | Byproduct of fossil fuel combustion |
| Hydro Fluorocarbons (HFCs) | Fugitive losses from refrigeration and HVAC systems |

3.2.2 Emissions Sources

Emissions are generated across the AA Limited's operations, including at sites, by vehicles and through employee business travel using company cars, grey fleet and hire cars. Emissions sources accounted for in the GHG inventory are summarised in Table 8.

Under the UK Government's Streamlined Energy and Carbon Reporting (SECR) regulations, large private entities like AA Limited are required to report on their GHG emissions from activities for which they are responsible, and are separated into certain scopes of emissions. Scope 1, 2 and 3 emissions listed below are mandatory:

- Scope 1 emissions (natural gas, diesel / petrol, gas oil, refrigerants)
- Scope 2 emissions (purchased electricity, heat, steam)
- Scope 3 emissions (hire cars and grey fleet)

Table 7 – Summary of Emissions Sources

| Scope | Emissions Source | Example |
|---------|--|--|
| | Stationary combustion: gas, diesel oil | Gas boilers, space heaters, standby generators |
| Scope 1 | Mobile combustion: vehicle fleet | Operational AA fleet & Company Cars |
| | Fugitive emissions | Refrigerants / HVAC systems and vehicles |

¹ UN Framework Convention on Climate Change: http://unfccc.int/kyoto_protocol/items/3145.php.

| Scope 2 | Consumption of electricity, heat, steam | Grid electricity consumption including that consumed by EVs |
|---------|---|---|
| Scope 3 | Hire cars and grey fleet | Hire car and grey fleet |

Any personal use of company cars does not fall within the AA operational scope, as this is part of the personal carbon footprint of the employee. The only exception to this is where a Fuel Card is used and it not feasible to separate out fuel purchased for private use.

Diesel and petrol average biofuel blends have been assumed to be the Scope 1 fuel type for mobile combustion. Fuels with biogenic content have 'outside of scopes' emissions factors which should be used to fully account for the emissions from combustion of these fuels. These are included in the GHG inventory but not formally reported as part of the GHG footprint.

3.2.3 Scope 3 Emissions

Reporting of Scope 3 emissions (other than hire car and grey fleet, all indirect sources, for example, from the supply chain) is voluntary under the regulations. For the FY25 report the AA Limited have deemed it appropriate to focus on reporting of Scope 1, 2 and 3 (Hire Car and Grey Fleet only) emissions, to ensure the submission is accurate and compliant with SECR. We plan to report further Scope 3 emissions categories in the future.

3.3 Data Collection Process

Data was collected from those operations and activities deemed within The AA's reporting scope as outlined above. A list of all contacts for each activity/operation can be found in the appendices.

To ensure consistency and facilitate comparisons, all data was collected in standardised spreadsheets at regular intervals throughout the reporting year.

3.3.1 Actual and Estimated Data

The regulations require that maximum effort is taken to obtain and create an accurate dataset. In cases where it is difficult to compile information fully due to short reporting timeframes, the Directors' Report should include a clear overview of what data was omitted and why, including the steps taken to ensure the data could be included.

All estimation calculations follow the principles of the GHG Protocol which requires transparency.

3.3.2 Property Data Sources

Data for the energy consumption of the buildings is collected from various sources.

The majority of sites moved from Smartest Energy to TotalEnergies gas and power Limited, half hourly data is accessed through Smartest Energy portal and emails from Inspired Energy.

Meter readings are taken periodically by site Facility Managers (FMs), or Engineers depending on staffing of site, and are used as a secondary data source. The frequency of the readings can vary according to site attendance, and consumption is thus allocated on a days per month basis. Where an issue is discerned with the reported data from the half-hourly meters or FMs, the supplier invoices will be used a Secondary/Tertiary data source (depending on the site). The Primary data source for some smaller sites are meter readings taken periodically by the Facility Management Team and supplier invoices are used as a secondary data source.

Enquiries are issued to the FM teams on site to validate unexpected changes in consumption. Primary data for natural gas and gas oil is onsite meter readings received from FM teams.

Below is a list of the primary, secondary and tertiary data sources for the Property Energy Data.

Table 8 – Summary of Building Data Sources

| Sites | Primary Source | Secondary Source | Tertiary Source | Covered by REGOs? |
|------------------------------|---|---|--|---|
| BASINGSTOKE (Fanum House) | Electricity - Half hourly data provided by Smartest Energy prior to October 2024 and emails from Inspired Energy from October 2024 ongoing. Gas - Meter readings received from FM teams Gas oil - Meter readings received from FM teams | Electricity - Meter readings received from FM teams Gas – Until September 2024 invoices accessed via Total Energy platform. From October 2024 secondary invoices are accessed via Inspired Energy portal. | Electricity – Until September 2024 Invoices on Smartest Energy platform. and from October 2024 Invoices from NPower- on Inspired energy portal | Smartest Energy REGO 01/10/2022 - 30/09/2024 and NPower REGO 01/10/24 - 31/12/25 |
| BASINGSTOKE (Plant) | Electricity – BMS pictures of submeters from Landlord. | Landlord supply | Electricity – Invoices from the landlord | Not covered for FY25 |
| OLDBURY | Electricity - Half hourly data provided by Smartest Energy prior to October 2024 and emails from Inspired Energy from October 2024 ongoing. Gas - Meter readings received from FM teams Gas oil - Meter readings received from FM teams | Electricity - Meter readings received from FM teams. Gas – Until September 2024 invoices accessed via Total Energy platform. From October 2024 secondary invoices are accessed via Inspired Energy portal. | Electricity -Until September 2024 Invoices on Smartest Energy platform and from October 2024 invoices available on Inspired Energy portal | Smartest Energy REGO 01/10/2022 - 30/09/2024 and Totalenergies gas and power Ltd. REGO 1/10/2024 - 30/09/2026 |
| LONDON (Blue Fin) | Electricity sub- metered supply – Data supplied by Landlord. – Meter reading | Electricity - secondary data source not available at regular intervals due to access issues. | N/A | Smartest Energy REGOs 01/04/2022 - 31/03/2024 and 01/04/2024 - 31/03/2027 |

| | received on | | | |
|----------|---|---|-----|---|
| | monthly basis | | | |
| REDDITCH | Electricity - Meter readings received from FM teams. Gas - Meter readings received from FM teams | Electricity - Until September 2024 Invoices on Smartest Energy platform and from October 2024 invoices available on Inspired Energy portal. Gas – Until September 2024 invoices accessed via Total Energy platform. From October 2024 secondary invoices are accessed via Inspired Energy portal. | N/A | Smartest Energy REGO 01/10/2022 - 30/09/2024 and Totalenergies gas and power Ltd. REGO 1/10/2024 - 30/09/2026 |
| BEDFORD | Electricity - Meter readings received from FM teams. Gas - Meter readings received from FM teams | Electricity - secondary data source not available due ongoing issues in meter being de- energized. Gas - Until September 2024 invoices accessed via Total Energy platform. From October 2024 secondary invoices are accessed via Inspired Energy portal | N/A | Not covered |
| BELFAST | Electricity - Meter readings received from FM teams | Electricity – secondary data available via invoices from Power NI | N/A | Partially covered by Power NI REGO 30/08/2022 - 29/08/2024 |
| CLEVEDON | Electricity – Meter readings received from FM team | Electricity - Until September 2024 Invoices on Smartest Energy platform and from October 2024 invoices available on Inspired Energy portal. | N/A | Smartest Energy REGO 01/10/2022 - 30/09/2024 REGO and Totalenergies gas and power Ltd. REGO 1/10/2024 - 30/09/2026 |

| NEWCASTLE Q3 | Electricity - Half hourly data provided by Smartest Energy prior to October 2024 and emails from Inspired Energy from October 2024 ongoing. Gas - Meter readings received from FM teams | Electricity – Meter readings received from FM teams. Gas – Until September 2024 invoices accessed via Total Energy platform. From October 2024 secondary invoices are accessed via Inspired Energy portal | Electricity -Until September 2024 Invoices on Smartest Energy platform and from October 2024 invoices available on Inspired Energy portal. | Smartest Energy REGO May 2023 – 30/09/2026 |
|---------------------------|--|--|--|--|
| CHEADLE PARK SQUARE | Electricity – Meter readings received from FM teams | Landlord supply | N/A | Smartest Energy REGOs 01/04/2023 - 31/03/2024 and 01/04/2024 - 31/03/2025 |
| DARTFORD | Electricity – Half hourly data provided by Smartest Energy prior to October 2024 and emails from Inspired Energy from October 2024 ongoing. Gas - Meter readings received from FM teams | Electricity - Meter readings received from FM teams Gas - Until September 2024 invoices accessed via Total Energy platform. From October 2024 secondary invoices are accessed via Inspired Energy portal | N/A | Smartest Energy REGO October 2023 – 30/09/2026 |
| GIBRALTAR | Electricity - Monthly electricity invoices from the supplier | No secondary data available as no access to meters on site) | N/A | Not covered |

The following "pro-rata" approach has been taken for property data that was partially incomplete:

- 1. Assess available data
- 2. Divide available data over reported time period
- 3. Multiply this figure by number of days for the missing period.

Refrigerants

The process for F Gas losses reporting is that all the FMs/property managers provide any F-Gas loss data for their sites each month. This is collated and provided to the CBRE data analyst via SharePoint and combined with the energy reporting as per the above.

3.3.3 Fleet and Company Car Data Sources

Operational Fleet (Fleet Team)

Operational Fleet data is downloaded from Shell Fuel Cards and Allstar on a monthly basis by The AA fleet team and runs for the calendar month. This comes in the form of fuel litres and litres of fuel per transport type. HVO fuel reports are received monthly from Certas, this comes in the form of fuel litres and is applicable to one transport type, recovery HGV's. Operational job tasks are produced on a monthly basis by the AA. This data is collated by the AA and presented to CBRE as part of a monthly fleet report.

Company Car

Fuel cards (Fleet Team)

Company car data is received in the form of fuel cards or mileage claims. Fuel card data is supplied by Arval on a monthly basis and consists of transactional fuel volumes and runs by calendar month.

The AA Group (Financial Shared Services Team)

The AA Group Company Cars data is sourced from Mileage claims are received in the form of business miles undertaken and Manufacturer Vehicle CO₂ rating.

The AA Cars (Financial Shared Services team)

The AA Cars owned company cars, the data is sourced from business miles undertaken, fuel type and engine size.

AA Media Team

AA Limited has operational control of AA Media business mileage for the period 1st November 2024 – January 31st 2025 and have collated monthly mileage data for company cars.

Hire Car & Grey Fleet

Scope 3 Hire Car and Grey Fleet data is supplied by the Financial Shared Services team . Grey fleet business mileage is provided through business mileage claims. Hire car mileage is supplied by our third-party car hire supplier (Enterprise).

3.3.4 Data Management

A number of personnel, processes and systems are involved in providing the data needed to compile The AA's GHG inventory. The high-level GHG reporting processes are outlined in Figure 1 in the Executive Summary. The emissions sources, sources for activity data and details of evidence are summarised in Table 2 in the Executive Summary. Roles and responsibilities of all personnel involved in managing data relating to the GHG inventory are listed in Appendix 1.

All activity data are stored on CBRE's secure server as well as the CBRE Sharepoint to allow file sharing with the AA. Data is categorised by emissions scope and source.

Data and records are managed and retained in accordance with the AA Records Management Policy.

3.4 Emission Calculation Methodology - Property

This section relates to the overall methodology used for the calculation of Scope 1 and 2 emissions relating to the AA's property portfolio. The AA Limited's reporting strategy has been developed in line with the requirements of the WRI / WBCSD Greenhouse Gas Protocol (2004 revised edition).

3.4.1 Emission Calculations

The method used to calculate emissions is to use activity data relating to the AA Limited's operations (for example, kilowatt-hours electricity consumed, litres of fuel used, kilograms of refrigerants used), and multiply by a standard emissions conversion factor:

GHG Emissions = Activity Data x Emissions Conversion Factor

3.4.2 Conversion Factors

Emission conversion factors are taken from GHG Conversion Factor Repository launched by DEFRA in June 2013. This new repository was launched in line with the introduction of the Mandatory GHG Reporting regulations, which came into effect in October 2013, and brings the DEFRA factor set more in line with standard GHG Protocol reporting processes. New conversion factors are added on an annual basis, for example, to reflect changes to the electricity generation mix for the current year.

The Global Warming Potentials (GWPs) used in the calculation of CO₂e in the DEFRA conversion factors used are based on the Intergovernmental Panel on Climate Change (IPCC) Fifth Assessment Report (AR5).

Gibraltar, a site which has not been in the reporting scope prior to FY23, is a British Overseas Territory. Since 2015, the GHG Conversion Factor Repository launched by DEFRA has stopped providing a 'Rest of the World' electricity emission factor. In the absence of this, the IEA emission factor for Gibraltar of 0.5054 kgCO₂e/kWh was used.

A sample list of relevant conversion factors used can be found in Appendix 3, these are taken from sources such as DEFRA, AIB for residual fuel mix, IEA for Gibraltar and where necessary the suppliers emission factors (for market based emissions).

3.4.3 Market-Based Scope 2 Emission Factors

As per the guidance set out by the GHG Protocol, The AA calculates Scope 2 emissions using a dual reporting approach, publishing both a location-based footprint (using regional average grid-mix), and a market-based footprint (determined from suppliers' standard fuel mix).

Instead of taking emission factors based on the country of residence, the guidelines require the use of emission factors supplied by the relevant energy suppliers.

Emission factors are provided by suppliers when feasible to cover REGO or conventional supplies. Where this is not available, UK Residual Mix by the Association of Issuing Bodes (AIB, latest version 2023) factors are used. Where REGOs are in place, as is the case across the UK portfolio, the market based emission factor is zero.

There is no supplier quoted EF for Gibraltar. There is no REDIS Factor under the GHG Protocol Scope 2 Guidance, for Gibraltar. The REDIS factors for Spain and Great Britain are lower than the IEA country EF which is probably the most accurate. Therefore this has been selected to be conservative.

A full list of the GHG emission factors used in this report can be found in Appendix 3.

3.5 Emission Calculation Methodology – Fleet and Hire Car

Operational Fleet (Fleet Team)

Operational Fleet data is downloaded from Shell, Allstar Fuel Cards on a monthly basis. This comes in the form of fuel litres and details litres of fuel per transport type. The diesel and petrol average biofuel blend DEFRA emission factor (KgCO₂e / litre) is used to calculate emissions.

Company Car Data

Fuel cards (Fleet Team)

The diesel and petrol average biofuel blend emission factors ($KgCO_2e$ / litre) are used to calculate scope 1 emissions. UK electricity emission factor ($KgCO_2e$ / kWh) is used to calculate scope 2 EV emissions.

The AA Group (Financial Shared Services Team)

A "real world uplift" factor has been applied of 22.31% to these emissions, the source being <u>2024 Government greenhouse gas conversion factors for company reporting: Methodology paper</u>) - Table 16: Average Real World Uplift) (see Appendix 5 for more information). Mileage is multiplied by the supplied vehicle CO₂ rating and real world uplift is then applied to calculate scope 1 emissions.

For scope 2 emissions from EV's, DEFRA "UK Electricity for EVs" factors are used to calculate EV and PHEV emissions.

Due to the nature of the data, an estimation of unclaimed miles has been applied across the company car and grey fleet data for January 2025. This is estimated based on analysis of regular claimants.

The AA Cars (Financial Shared Services Team)

DEFRA "Passenger Vehicle" emission factors for diesel and petrol, dependent on engine size, are used to calculate scope 1 emissions. DEFRA "UK Electricity for EVs" factors are used to calculate EV scope 2 emissions.

AA Media Team

DEFRA "Passenger Vehicle" emission factors for diesel and petrol, dependent on engine size, are used to calculate scope 1 emissions. Hire Car & Grey Fleet

Scope 3 Hire Car and Grey Fleet data is supplied by the Financial Shared Services Team.

Where the Enterprise rental car data contained anomalous mileage values (> 500 miles per rental day). The AA queries the entries with the employee who rented the vehicle and where possible, manually updates the mileage value. Where this is not possible, the median of non-anomalous values was taken to obtain the average number of miles per rental day for the reporting year. This average distance travelled per rental day was applied to the anomalous entries in order to normalise the high values. DEFRA emission factors were then applied based on the fuel type and engine size data provided by Enterprise. The AA is working with Enterprise to attempt to eliminate the number of anomalous values.

For grey fleet, DEFRA emission factor by fuel type, dependent on car size has been applied to calculate grey fleet emissions.

Electric Vehicles (EVs)

Location-based and market-based emissions are calculated for EVs.

EVs are operational vehicles which are often recharged at the AA site facilities, energy for this is reported in "Scope 2 Property" emissions. This also includes personal and company cars that are charged at the AA site facilities.

Where the Comp Fleet EV is charged on the national network this is accounted for using Charge Card data and accounted within "Scope 2 EV Charging" emissions. Mina Allstar and Rightcharge are currently the only suppliers. There is potential for double counting of these emissions within the grey fleet emissions due to no method in differentiating between the two.

The AA Group Company Cars EV consumption is provided in miles, in order to calculate market based emissions associated with these EV's, mileage was converted to kWh using the DEFRA SECR conversion factors.

The AIB for residual fuel mix emission factor was applied to all scope 2 EV data to provide market based emissions.

EV's that come under the grey fleet and hire car have been accounted for under Scope 3 emissions.

Hydrogen Vehicles

There is one hydrogen vehicle which is an owned vehicle which was not on operational duty during the period FY25.

The refuelling is done at a site that produces hydrogen using an onsite hydrolyser which is powered by purchased renewable electricity and is therefore accounted for at zero scope 1 & 2 emissions Please see Appendix 6 for evidence of this.

3.6 Emissions over Time

3.6.1 Baseline Year

The baseline year was reviewed in FY21 for the GHG inventory and reset as 2019/20. The baseline has been recalculated due to the new ownership that has taken place moving from The AA Plc to The AA Limited. 2019/20 was used due to the impact of Covid-19 on the 2020/21 dataset. The GHG dataset has been collated to meet the requirements of the Companies Act 2006 (Strategic and Directors' Reports) Regulations 2013.

The 2019/20 baseline has been retained as major GHG sources such as fuel from operational fleet (circa 95% of GHG emissions), workforce and the key buildings of Basingstoke, Oldbury, Newcastle and Cheadle (up to 17th October 2022) remain.

3.6.2 Emission Reduction Targets

The group have retained the following emission reduction targets relevant to FY25.

- Buildings Maintain 2019/20 (FY20) levels of consumption: Emissions per square foot.
- Operational fleet Achieve 5% reduction in overall road operations fuel use (litres) compared to 2019/20 (FY20) levels of consumption.

3.6.3 Intensity Ratios

Emissions must be expressed by way of an intensity ratio. Intensity ratios compare emissions data with an appropriate business metric which allows for comparison of performance over time and with similar types of organisations.

The AA Limited discloses its emissions so as to reflect the share of environmental impact across the business, in particular with regard to emissions from property, and emissions from the operational fleet. Emissions will be considered with regard for:

Occupied Floor Area - The AA Corporation Limited sites

Number of operational job tasks – The AA Breakdown & Recovery Operations Confirmation of floor area and number of job tasks was provided by the responsible persons listed in Appendix 1. NB: fuel consumption used in this calculation is based on those vehicle groups which relate to job tasks only to retain accuracy. These groups also account for the majority of vehicle emissions.

3.7 Auditing and Verification

CBRE Ltd has been engaged to assist in the collation of an accurate and transparent GHG submission.

As part of the GHG reporting process, CBRE executes an internal quality assurance process by a member of the Sustainability team not directly involved in the reporting.

As part of the GHG reporting process, the AA conducts internal quality assurance processes by a member of the Sustainability team not directly involved in the reporting.

For the FY25 reporting year, the AA Limited will be using DNV to independently verify the accuracy, completeness and consistency of GHG emissions data against ISO 14064-1 and ISO 14064-3, to a limited level of assurance.

3.8 Next Steps

For future years, the reporting strategy for reporting will continue to be developed, in order to include the following:

Scope 3 emissions

4. 2024/25 GHG FOOTPRINT

4.1 Property Portfolio

AA Limited has occupied property in the United Kingdom. Where it has direct responsibility for the energy supply or where is a sub metered supply from the landlord, this has been included in the GHG footprint, as outlined below in Table 11.

The sites of Oldbury and Basingstoke are separately billed for car park lighting. This data is not included in GHG reporting due to the negligible consumption on both sites (c.150kWh at Basingstoke and 50kWh at Oldbury per month), which is not material to the GHG calculation. This consumption will continue to be monitored and reviewed should any substantial increase in usage occur.

A list of the contacts that provided consumption data for these sites can be found in the Appendix 1.

Table 9 – Property List Financial Year 2024/25 (1st February 2024 – 31st January 2025)

| Country | Address | Date Acquired (if applicable) | Date Disposed (if applicable) | In Scope? |
|-------------------|---|-------------------------------------|----------------------------------|------------|
| | Fanum House, Basing View, Basingstoke, Hampshire RG21 4EA | | | Yes |
| | The AA, Plant, Level Three, Basing View, Basingstoke, Hampshire, RG21 4HG | 28/10/2024 | | Yes |
| | Swallowfield One, Wolverhampton Road, Oldbury B69 1AB | | | Yes |
| | Bluefin Building, 10th floor, 110 Southwark Street, London, SE1 0SU | | | Yes |
| | Newcastle Q3, Quorum Business Park, Benton Lane, Newcastle NE12 8EX | | | Yes |
| | Part Second Floor, Park Square, Cheadle, Stockport, SK3 OXN | | | Yes |
| | Unit 23 Quadrant Court Crossways Business Park, Dartford, DA9 9AY | | | Yes |
| | Ground, First & Second Floor Century Place, Tunbridge Wells, TN2 3EH | | | F-gas only |
| United Kingdom | Unit 10, IO Centre Nash Road, Old Forge Drive, Redditch, Worcestershire B89 7AS | | | Yes |
| 3 | Unit 3, Singer Way, Woburn Road Industrial Estate, Kempston, Bedford, MK42 7AW | | | Yes |
| | Unit 4 West Bank Drive, 5 West Bank Drive, Belfast, BT3 9IL | | | Yes |
| | Unit 8 Carey Industrial Estate Clevedon, BS21 6RR | | | Yes |
| | Cardiff, 16th- part 17th Floors, Capital Tower, Greyfriars Road, Cardiff, CF10 3AZ | | | F-gas only |
| | Fifth Floor Tower Building, Pera Business Park, Nottingham Road, Melton Mowbray, Leicestershire, LE13 0PB | | | No |
| | Ground floor, Millers House, Roydon Road, Stanstead Abbotts, SG12 8HN | | | No |
| | 100 Penilee, Glasgow G54 4UW | | | No |

| | 2-3 Quayside House, Quayside, Salts Mill Road, Shipley, West Yorkshire, BD18 3ST | 01/02/2024 | No |
|------------------------------------|--|------------|-----|
| | Dundalk | 01/02/2024 | No |
| | AA Media Ltd, Grove House, Lutyens Close, Basingstoke, Hants, RG24 8AG | 1/11/2024 | No |
| | AA Media Ltd, Eurotunnel Shop | 1/11/2024 | No |
| British Overseas Territories | Unit 2/1 Waterport Place, Waterport road, , Gibraltar GX11 1AA | | Yes |

4.2 Operational Fleet

The AA Limited has previously reported on their operational fleet in the UK & Ireland, however, only the UK Fleet is still reported.

Table 10 – Operational Fleet February 2024 – January 2025

| Country | Fuel Type | Fleet Type |
|---------|-------------|---|
| | Diesel, | The AA UK Roadside Breakdown Service including Roadside Service, |
| United | Petrol, | Battery Assist, Recovery Operations, Prestige accounts e.g. VW Assist |
| Kingdom | HVO, | & JLR, Fuel and Key Assist, AA Signs, Training, Aston Barclay Vehicle |
| | Electricity | Inspections Vehicle Recalls, Vehicle Inspections & Heritage Fleet. |

4.3 Company Cars

The AA Limited also reports on company cars that are used by employees, and for which the AA Limited directly pays or reimburses travel.

Table 11 – Company Cars Financial Year 2024/25 (1st February – 31st January)

| Country | Fuel Type | Purchasing Process | Coverage | Reporting Approach |
|-------------------|----------------------|-----------------------|---|--|
| United Kingdom | Diesel and Petrol | No Fuel Card | The AA reimburses using the HMRC rates based on fuel type/engine size. (Data provided by the Manager of Business Support FSS AA Finance) The AA reimburses using the HMRC rates based | AA Group Company Car Fleet emissions calculated using vehicle gCO ₂ /km rating +22.31% (2021 data is the most recent published) uplift for driving conditions. Accounted for on date of claim (previous years report rerun to check/account for any late submissions circa 2.7%). AA Cars company car fleet emissions calculated using |
| | | | on fuel type/engine size. | vehicle gCO ₂ /km rating |

| | | (Data provided by the Credit Controller) | +22.31% uplift for driving conditions. Accounted for on a monthly basis and checked against vehicle telematics data to ensure data accuracy. |
|-----------------------------------|-----------------|---|---|
| Diesel, Diesel Oil & Petrol | Fuel Card | Data includes all fuel purchased covering both business & private usage | Determined no approach to differentiate between business & private. All emissions included for completeness, & minimal contribution to total emissions. Emissions calculated using volume of fuel multiplied by associated DEFRA conversion factors. |
| Electricity | Charge cards | Data includes all EV charging purchased covering business usage | Emissions calculated using volume of electricity purchased multiplied by Scope 2 electricity emission factor from DEFRA. |

4.4 Assumptions

A number of assumptions have been made in calculating emissions, which are detailed in the relevant sections of this document and summarised below.

4.4.1 Biofuel

Diesel and petrol average biofuel blends have been assumed to be the Scope 1 fuel type for mobile combustion. Average biofuel blend conversion factors are the standard factor used for standard forecourt fuel, which contains a small blend of biofuel.

Fuels with biogenic content have 'outside of scopes' emissions factors which should be used to fully account for the emissions from combustion of these fuels. The AA has therefore calculated their 'Out of Scope' emissions to account for petrol, diesel biofuel and HVO use.

4.4.2 Company Car Emissions

Company car consumption data is compiled according to the following methodologies:

- 4. Company Car (Fuel Card)
 - Data provided includes all fuel purchased in the compliance year, including both business and private usage, with no method for differentiating between the two.
 - Given the minimal contribution to total emissions, and the complications around estimating amount used for business and travel, all fuel card emissions have been included in the GHG footprint.
- 5. Company Cars (No Fuel Card)
 - Data provided through direct reimbursement for business.
 - For data provided by the Manager of Business Support FSS AA Finance and Credit Controller AA
 Cars consumption information is not included, only mileage, fuel type and the manufacturer CO₂
 rating. Emissions are calculated by converting to CO₂, and a 22.31% uplift is applied for driving

conditions, in accordance with DEFRA guidance. Company car fuel claims are accounted for on their transaction date and claims can potentially be submitted several weeks after the fuel was purchased. This can lead to circa 5% under-reporting. Going into the future the AA is looking to tighten this process by communicating to staff to submit expenses in timely manner and monitor this.

4.4.3 Operational Fleet Emissions

Fuel card transactions below 10 litres are discounted as these are assumed to be fuel bought to refuelling of customer vehicles in a breakdown situation.

Please note that Scope 1 fugitive emissions from the AA Fleet vehicle air conditioning systems are not included in the footprint due to poor availability of reliable data from vehicle servicing suppliers.

4.5 Uncertainties

AA Limited shall assess the uncertainty associated with their quantification approaches (e.g., data used for quantification and models), and determine the uncertainty at the GHG inventory category level.

Where quantitative estimation of uncertainty is not possible or cost effective, it shall be justified, and a qualitative assessment shall be conducted.

Following is a summary of the assessment of uncertainties which apply to the GHG reporting of The AA.

4.5.1 Meter Accuracy

- Natural Gas meter accuracy is beyond The AA's control. Possible guidance for uncertainties could be taken from UK ETS "low emitter" guidance. Even if a worst-case scenario is assumed and that The AA's gas meters are an accuracy class of 1.5 and are running at low flow, then 6% can be adopted as the Maximum Permissible Error in Service (MPES) with an uncertainty of 6.08%.
- Electricity the Meters (Certification) Regulations 1998 states the permitted margins of error shall not exceed plus 2.5% or minus 3.5% at any load at which the meter is designed to operate (Condition 7). Electricity meters are beyond The AA's control.
- Liquid fuels derived from fiscal meters possible guidance could be taken from UK ETS guidance which gives a default uncertainty of 0.5% from any fiscally delivered fuel. Metering accuracy is not the AA's control.

4.6 Scope 1 Emissions Summary

In line with the property and transport portfolios outlined, below is a full list of the reportable Scope 1 emissions for 2024/25, including consumption, applied emissions factors, and total calculated emissions. Please note that operations disposed in the previous reporting years have been included for completeness. Only 2019/20 data has been verified in accordance with ISO 14064-1 to a reasonable level of assurance, 2020/2021 onwards been verified in accordance with ISO 14064-1 to a limited level of assurance.

Table 4 – Scope 1 Emissions Summary

| Activity/Site | Fuel Type | Unit | 2024/25 Consumptio n | Emission Factor | Total Emission s | 2023/24 Consumptio n | Emission Factor | Total Emission s | 2022/23 Consumptio n | Emission Factor | Total Emission s | 2021/22 Consumptio n | Emission Factor | Total Emission s | 2020/21 Consumptio n | Emission Factor | Total Emission s | 2019/20 Consumptio n | Emission Factor | Total Emission s |
|--|----------------|---------|----------------------------|--------------------|------------------------|----------------------------|--------------------|------------------------|----------------------------|--------------------|------------------------|----------------------------|--------------------|------------------------|----------------------------|--------------------|------------------------|----------------------------|--------------------|------------------------|
| Transport (Fuel Cards & Mileage) | | | | (kgCO2e/unit) | (tCO2e) |
| UK Op Fleet | Diesel | L | 14,044,064 | 2.51279 | 35,291 | 13,974,283 | 2.51206 | 35,104 | 13,229,416 | 2.55784 | 33,839 | 12,655,290 | 2.51233 | 31,794 | 12,369,214 | 2.54603 | 31,492 | 14,751,966 | 2.5941 | 38,268 |
| | Petrol | L | 104,976 | 2.08440 | 219 | 107,462 | 2.09747 | 225 | 93,636 | 2.16185 | 202 | 53,908 | 2.19352 | 118 | 49,613 | 2.16802 | 108 | 26,340 | 2.2090 | 58 |
| | HVO | L | 70,144 | 0.03558 | 2.5 | 636 | 0.03558 | 0.02 | N/A | N/A | N/A |
| UK Fuel Card | Diesel | L | 0 | 2.51279 | 0 | 1,516 | 2.51206 | 4 | 3,742 | 2.55784 | 10 | 2,962 | 2.51233 | 7 | 7,215 | 2.54603 | 18 | 23,544 | 2.5941 | 61 |
| | Petrol | L | 44,709 | 2.08440 | 93 | 31,297 | 2.09747 | 66 | 30,979 | 2.16185 | 67 | 32,689 | 2.19352 | 72 | 34,980 | 2.16802 | 76 | 84,071 | 2.2090 | 186 |
| | Hydroge n | Kg | 5 | 0.00000 | 0 | 17 | 0.00000 | 0 | 5 | 0.00000 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| UK Mileage | Distance | km | 1,459,285 | Multiple | 105 | 1,270,886 | Multiple | 108 | 1,529,233 | Multiple | 126 | - | Multiple | 84 | - | Multiple | 77 | - | Multiple | 332 |
| | 1 Emissions fr | om | | | 35,710 | | | 35,507 | | | 34,243 | | | 32,075 | | | 31,771 | 14,886,412 | | 38,906 |
| Property (Natural Gas) | | | | | | | | | | | | | | | | | | | | |
| Redditch | Gas | kW h | 119,642 | 0.18290 | 22 | 77,880 | 0.18293 | 14 | 85,376 | 0.18254 | 16 | 70,568 | 0.18316 | 13 | 68,357 | 0.18387 | 13 | 86,401 | 0.1839 | 16 |
| Belfast | Gas | kW h | 0 | 0.18290 | 0 | 2,610 | 0.18293 | 0 | 0 | 0.18254 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Bedford | Gas | kW h | 41,765 | 0.18290 | 8 | 0 | 0.18293 | 0 | 26,475 | 0.18254 | 5 | 7,809 | 0.18316 | 1 | 3,976 | 0.18387 | 1 | 22,699 | 0.1839 | 4 |
| Clevedon | Gas | kW h | 0 | 0.18290 | 0 | 0 | 0.18293 | 0 | 0 | 0.18254 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Basingstoke- Fanum | Gas | kW h | 1,706,042 | 0.18290 | 312 | 2,377,994 | 0.18293 | 435 | 2,440,759 | 0.18254 | 446 | 2,848,200 | 0.18316 | 522 | 2,641,183 | 0.18387 | 486 | 3,236,599 | 0.1839 | 595 |
| Basingstoke- Plant | Gas | kW h | 0 | 0.18290 | 0 | N/A | N/A | N/A | | | |
| Cheadle | Gas | kW h | N/A | N/A | N/A | N/A | N/A | N/A | 395,562 | 0.18254 | 72 | 1,318,493 | 0.18316 | 241 | 1,029,130 | 0.18387 | 189 | 757,650 | 0.1839 | 139 |
| Cheadle Park Square | Gas | kW h | 0 | 0.18290 | 0 | 0 | 0.18293 | 0 | 0 | 0.18254 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Newcastle | Gas | kW h | N/A | N/A | N/A | 412,825 | 0.18293 | 76 | 1,548,567 | 0.18254 | 283 | 1,944,660 | 0.18316 | 356 | 1,654,776 | 0.18387 | 304 | 1,474,403 | 0.1839 | 271 |

| Newcastle Q3 | Gas | kW h | 36,247 | 0.18290 | 7 | 59,718 | 0.18293 | 11 | 2,378 | 0.18254 | 0.4 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
|---------------------------|---------|---------|-----------|---------|-------|-----------|---------|------|-----------|---------|-----|-----------|---------|-----|-----------|---------|-------|-----------|--------|-----|
| Oldbury | Gas | kW h | 2,078,814 | 0.18290 | 380 | 1,765,118 | 0.18293 | 323 | 1,953,523 | 0.18254 | 357 | 3,657,198 | 0.18316 | 670 | 2,633,000 | 0.18387 | 484 | 1,779,625 | 0.1839 | 327 |
| London | Gas | kW h | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0 | 0.18316 | 0 | 0 | 0.18387 | 0 | 0 | 0.1839 | 0 |
| London BlueFin | Gas | kW h | 0 | 0.18290 | 0 | 0 | 0.18293 | 0 | 0 | 0.18254 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Dartford | Gas | kW h | 16,597 | 0.18290 | 3 | 21,239 | 0.18293 | 4 | 9,902 | 0.18254 | 2 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Gibraltar | Gas | kW h | 0 | N/A | N/A | 0 | N/A | N/A | 0 | N/A | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Property (Heating Oil) | | | | | | | | | <u>.</u> | | | <u>.</u> | | | | | L | | | |
| Redditch | Gas Oil | L | 0 | 2.75541 | 0 | 0 | 2.75541 | 0 | 0 | 2.75857 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Belfast | Gas Oil | L | 0 | 2.75541 | 0 | 0 | 2.75541 | 0 | 0 | 2.75857 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Bedford | Gas Oil | L | 0 | 2.75541 | 0 | 0 | 2.75541 | 0 | 0 | 2.75857 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Clevedon | Gas Oil | L | 0 | 2.75541 | 0 | 0 | 2.75541 | 0 | 0 | 2.75857 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Basingstoke- Fanum | Gas Oil | L | 0 | 2.75541 | 0 | 25 | 2.75541 | 0.07 | 200 | 2.75857 | 0.6 | 0 | 2.75857 | 0 | 0 | 2.75776 | 0 | 0 | 2.7582 | 0 |
| Basingstoke- Plant | Gas Oil | L | 0 | 2.75541 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | | |
| Cheadle | Gas Oil | L | N/A | N/A | N/A | N/A | N/A | N/A | 0 | 2.75857 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Cheadle Park Square | Gas Oil | L | 0 | 2.75541 | 0 | 0 | 2.75541 | 0 | 0 | 2.75857 | 0 | 950 | 0.18316 | 3 | 115 | 2.75776 | 0.317 | 30 | 2.7582 | 0 |
| Newcastle | Gas Oil | L | N/A | N/A | N/A | 25 | 2.75541 | 0.07 | 165 | 2.75857 | 0.5 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Newcastle Q3 | Gas Oil | L | 0 | 2.75541 | 0 | 0 | 2.75541 | 0 | 0 | 2.75857 | 0 | 850 | 0.18316 | 2 | 1,050 | 2.75776 | 3 | 0 | 2.7582 | 0 |
| Oldbury | Gas Oil | L | 350 | 2.75541 | 0.96 | 50 | 2.75541 | 0.14 | 200 | 2.75857 | 0.6 | 998 | 0.18316 | 3 | 900 | 2.75776 | 2.482 | 350 | 2.7582 | 1 |
| London | Gas Oil | L | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 0 | 0.18316 | 0 | 0 | 2.75776 | 0 | 0 | 2.7582 | 0 |
| London BlueFin | Gas Oil | L | 0 | 2.75541 | 0 | 0 | 2.75541 | 0 | 0 | 2.75857 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Dartford | Gas Oil | L | 0 | 2.75541 | 0 | 0 | 2.75541 | 0 | 0 | 2.75857 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Gibraltar | Gas Oil | L | 0 | N/A | N/A | 0 | N/A | N/A | 0 | N/A | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Property (Refrigerants | | | | | | | | | - | | | - | | | | | - | | | |
| Basingstoke- Fanum | R410A | kg | 11 | 1924 | 22 | 12 | 1924 | 23 | 0.4 | 2088 | 1 | 7 | 2088 | 15 | 6 | 2088 | 13 | 13 | 2088 | 27 |
| Basingstoke- Fanum | R404A | kg | 0.10 | 3943 | 0.4 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Oldbury | R407C | kg | 117.6 | 1624 | 191.0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 64 | 1774 | 113 | 26 | 1774 | 47 |
| Cardiff | R410A | kg | 20.8 | 1924 | 40.0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Tunbridge Wells | R410A | kg | N/A | N/A | N/A | N/A | N/A | N/A | 24 | 2088 | 50 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Newcastle Q3 | R410A | kg | N/A | N/A | N/A | 21 | 1924 | 41 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Cheadle | R410A | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 36 | 2088 | 75 | N/A | N/A | N/A | 11 | 2088 | 23 |

| Cheadle | R407C | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 8 | 1774 | 13 | 3 | 1774 | 5 | N/A | N/A | N/A |
|----------------------------|---------------|-----|-----|-----|-----------|-----|-----|-----------|-----------|-----|-------|-----------|------|-------|-----------|------|-------|-----------|------|-------|
| Newcastle | R410A | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 1 | 2088 | 3 | N/A | N/A | N/A | N/A | N/A | N/A |
| Oldbury | R410A | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 11 | 2088 | 24 | N/A | N/A | N/A | N/A | N/A | N/A |
| Basingstoke | R417A | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 3 | 2346 | 7 | N/A | N/A | N/A |
| Basingstoke | R407C | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 20 | 1774 | 35 | 63 | 1774 | 111 |
| Newcastle | R407C | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 110 | 1774 | 195 | N/A | N/A | N/A |
| Basingstoke | MO99 | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 10 | 2346 | 23 |
| Newcastle | R404A | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 2 | 3922 | 8 |
| Newcastle | R134A | kg | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 1 | 1430 | 1 |
| | 1 Emissions f | rom | | | 986 | | | 927 | | | 1,232 | | | 1,941 | | | 1,850 | | | 1,594 |
| Total Scope 1 Emissions | | | | | 36,696.05 | | | 36,434.04 | 35,475.74 | | | 34,016.04 | | | 33,621.02 | | | 40,500.00 | | |

Note 1 - We now report on operational fleet fuel from our main fuel card supplier by calendar month to align with the reporting period for other business KPIs. Consequently, our FY25 fuel emissions includes fuel for the 26th - 31st January 2025 equating to 619 tonnes of CO_2e (formerly to be included FY26) and excludes fuel for the 26th - 31st January 2024 equating to 606 tonnes of CO_2e (formerly to be included in FY25). The net result is an additional 13 tonnes of CO_2e , equating to 0.04% of our operational fleet emissions, will be included in our FY25 figures and we think this an appropriate adjustment to ensure we can have a 365 period to compare with prior years whilst also aligning with other business reporting periods from FY25 onwards.

4.7 Scope 2 Emissions Summary

In line with the property portfolio outlined, below is a full list of the reportable Scope 2 emissions for 2024/25, including consumption, the applied emissions factors, and the total calculated emissions, for both location and market based calculated emissions. Please note that sites disposed in the previous two reporting years have been included for completeness. Only 2019/20 data (the baseline year) has been verified in accordance with ISO 14064-1 to a limited level of assurance.

Table 13 – Scope 2 Emissions Summary

| | FY25 | | | | | FY24 | | | | | FY23 | | | | | FY22 | | | | | FY21 | | | | | FY20 | | | | |
|-------------------------|--------------------------------|----------------------------------|----------------------------------|--|--|------------------------------------|----------------------------------|----------------------------------|--|---|------------------------------------|----------------------------------|--------------------------------------|--|---|--------------------------------|----------------------------------|--------------------------------------|--|---|--------------------------------|----------------------------------|--------------------------------------|--|---|--------------------------------|----------------------------------|--------------------------------------|--|---|
| Site | Electricity Consumpti on | Emission Factor (location) | Total Emissions (location) | Emission Factor (market- based) | Total Emissions (market- based) | Electricit y Consump tion | Emission Factor (location) | Total Emissions (location) | Emission Factor (market- based) | Total Emission s (market- based) | Electricit y Consump tion | Emission Factor (location) | Total Emission s (location) | Emission Factor (market- based) | Total Emission s (market- based) | Electricity Consumpti on | Emission Factor (location) | Total Emission s (location) | Emission Factor (market- based) | Total Emission s (market- based) | Electricity Consumpt Ion | Emission Factor (location) | Total Emission s (location) | Emission Factor (market- based) | Total Emission s (market- based) | Electricity Consumpt ion | Emission Factor (location) | Total Emission s (location) | Emission Factor (market- based) | Total Emission s (market- based) |
| Property (Electricity) | (kWh) | (kgCO2e/k Wh) | (tCO2e) | (kgCO2/k Wh) | (tCO2) | (kWh) | (kgCO2e/ kWh) | (tCO2e) | (kgCO2/kWh) | (tCO2) | (kWh) | (kgCO2e/kW h) | (tCO2e) | (kgCO2/k Wh) | (tCO2) | (kWh) | (kgCO2e/ kWh) | (tCO2e) | (kgCO2/k Wh) | (tCO2) | (kWh) | (kgCO2e/ kWh) | (tCO2e) | (kgCO2/k Wh) | (tCO2) | (kWh) | (kgCO2e/ kWh) | (tCO2e) | (kgCO2/k Wh) | (tCO2) |
| Redditch | 34,259 | 0.207 | 7.1 | 0 | 0 | 37,152 | 0.207 | 7.7 | 0 | 0 | 43,058 | 0.193 | 8.3 | 0.000 | 0 | 44,104 | 0.21233 | 9.4 | 0 | 0.00000 | 34,041 | 0.23314 | 7.9 | 0 | 0.00000 | 45,118 | 0.25560 | 11.5 | 0 | 1.35373 |
| Belfast | 9,043 | 0.207 | 1.9 | 0.34 | 1.5 | 8,457 | 0.207 | 1.8 | 0 | 0 | 9,187 | 0.193 | 1.8 | 0.316 | 1.519 | 7,511 | 0.21233 | 1.6 | 0 | 1.77999 | 4,704 | 0.23314 | 1.1 | 0 | 1.42061 | 8,389 | 0.25560 | 2.1 | 0 | 3.71633 |
| Bedford | 17,907 | 0.207 | 3.7 | 0.42 | 7.4 | 17,050 | 0.207 | 3.5 | 0 | 0 | 18,090 | 0.193 | 3.5 | 0.351 | 6.353 | 17,086 | 0.21233 | 3.6 | 0 | 5.39921 | 16,752 | 0.23314 | 3.9 | 0 | 5.82148 | 22,513 | 0.25560 | 5.8 | 0 | 8.56662 |
| Clevedon | 2,461 | 0.207 | 0.5 | 0 | 0 | 1,849 | 0.207 | 0.4 | 0 | 0 | 9,713 | 0.193 | 1.9 | 0.000 | 0 | 0 | 0.21233 | 0.0 | 0 | 0.00000 | 0 | 0.23314 | 0.0 | 0 | 0.00000 | 0 | 0.25560 | 0.0 | | 0.00000 |
| Basingstoke-Fanum | 1,530,470 | 0.207 | 316.9 | 0.00 | 0.0 | 1,814,805 | 0.207 | 375.8 | 0 | 0 | 2,619,109 | 0.193 | 506.5 | 0.000 | 0 | 3,140,102 | 0.21233 | 666.7 | 0 | 0.00000 | 2,772,341 | 0.23314 | 646.3 | 0 | 0.00000 | 3,815,836 | 0.25560 | 975.3 | 0 | 88.95608 |
| Basingstoke-Plant | 73,154 | 0.207 | 15.1 | 0.47 | 34.1 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Cheadle | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 393,205 | 0.193 | 76.0 | 0.000 | 0 | 929,517 | 0.21233 | 197.4 | 0 | 0.00000 | 965,737 | 0.23314 | 225.2 | 0 | 0.00000 | 1,195,213 | 0.25560 | 305.5 | 0 | 24.22109 |
| Cheadle Park Square | 55,069 | 0.207 | 11.4 | 0 | 0 | 59,800 | 0.207 | 12.4 | 0 | 0 | 17,925 | 0.193 | 3.5 | 0.000 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Newcastle | N/A | N/A | N/A | N/A | N/A | 167,960 | 0.207 | 34.8 | 0 | 0 | 1,061,758 | 0.193 | 205.3 | 0.000 | 0 | 1,444,019 | 0.21233 | 306.6 | 0 | 0.00000 | 1,317,340 | 0.23314 | 307.1 | 0 | 0.00000 | 1,593,832 | 0.25560 | 407.4 | 0 | 37.94873 |
| Newcastle Q3 | 266,308 | 0.207 | 55.1 | 0 | 0 | 300,664 | 0.207 | 62.3 | 0 | 0 | 907 | 0.193 | 0.2 | 0.409 | 0.371 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Oldbury | 1,926,466 | 0.207 | 398.9 | 0 | 0 | 1,774,640 | 0.207 | 367.5 | 0 | 0 | 1,817,662 | 0.193 | 351.5 | 0.000 | 0 | 2,269,331 | | 481.8 | 0 | 0.00000 | 2,441,356 | 0.23314 | 569.2 | 0 | 0.00000 | 2,577,306 | 0.25560 | 658.8 | | 55.43026 |
| London | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 32,203 | 0.21233 | 6.8 | 0 | 6.48733 | 67,267 | 0.23314 | 15.7 | 0 | 23.37540 | 100,271 | 0.25560 | 25.6 | 0 | 38.15496 |
| London Blue Fin | 26,847 | 0.207 | 5.6 | 0 | 0 | 50,627 | 0.207 | 10.5 | 0 | 0 | 49,218 | 0.193 | 9.5 | 0.000 | 0 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Dartford | 40,835 | 0.207 | 8.5 | 0 | 0 | 46,835 | 0.207 | 9.7 | 0 | 0 | 33,081 | 0.193 | 6.4 | 0.082 | 2.713 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Gibraltar | 7,321 | 0.505 | 3.7 | 0.505 | 3.70 | 10,126 | 0.505 | 5.1 | 0.505 | 5.12 | 11,717 | 0.662 | 7.8 | 0.662 | 7.760 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| EV Charging | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| EV Charging | 331,723 | | 68.8 | | 128.84 | 201,434 | | 41.7 | | 73.55 | 11,985 | 0.193 | 2.3 | 0.351 | 4.209 | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Total Scope 2 Emissions | 4,321,863 | | 897 | | 176 | 4,491,400 | | 933 | | 79 | 6,096,617 | | 1,184 | | 23 | 7,887,963 | | 1,675 | | 14 | 7,622,935 | | 1,777 | | 31 | 9,372,058 | | 2,395 | | 262 |

4.7.1 Intensity Measurement 2 – Floor Area

Table 14 – Energy Intensity by Floor Area

| | | | Gas | | | Electricity - Location-Based | | | Electricity - Market-Based | |
|---------------------|--------------------|------------|---------|-------------------------|------------|------------------------------|-------------------------|-----------|----------------------------|-------------------------|
| | | | FY25 | | | FY25 | | | FY25 | |
| | | | | | | | | | | |
| Site | Floor Area (sq.ft) | kgCO2e | tCO2e | Intensity (tCO2e/sq ft) | kgCO2e | tCO2e | Intensity (tCO2e/sq ft) | kgCO2e | tCO2e | Intensity (tCO2e/sq ft) |
| Basingstoke-Fanum | 151949 | 312,035.02 | 312.035 | 0.00205 | 316,883.83 | 316.884 | 0.00209 | - | - | - |
| Basingstoke-Plant | 7617 | | | - | 15,146.58 | 15.147 | 0.00199 | 34,089.86 | 34.090 | 0.00448 |
| Bedford | 1335 | 7,638.79 | 7.639 | 0.00572 | 3,707.68 | 3.708 | 0.00278 | 7,431.48 | 7.431 | 0.00557 |
| Belfast | 3002 | - | - | - | 1,872.39 | 1.872 | 0.00062 | 1,463.76 | 1.464 | 0.00049 |
| Cheadle Park Square | 11725 | - | - | - | 11,401.98 | 11.402 | 0.00097 | - | - | - |
| Clevedon | 1032 | - | - | - | 509.51 | 0.510 | 0.00049 | - | - | - |
| Dartford | 8190 | 3,035.53 | 3.036 | 0.00037 | 8,454.82 | 8.455 | 0.00103 | - | - | - |
| London Blue Fin | 11065 | - | - | - | 5,558.71 | 5,559 | 0.00050 | - | - | - |
| Newcastle Q3 | 30473 | 6,629.56 | 6.630 | 0.00022 | 55,139.07 | 55.139 | 0.00181 | | - | - |
| Oldbury | 113559 | 380,215.03 | 390.215 | 0.00335 | 398,874.72 | 398.875 | 0.00351 | - | - | - |
| Redditch | 11270 | 21,882.53 | 21.883 | 0.00194 | 7,093.28 | 7.093 | 0.00063 | - | - | - |
| Gibraltar | 2463 | N/A | N/A | N/A | 3,700.28 | 3,700 | 0.00150 | 3,700.28 | 3,700 | 0.00150 |
| | | 731,436.47 | 731.44 | 0.00207 | 828,342.86 | 828.34 | 0.00234 | 46,685.38 | 46.69 | 0.00013 |

4.7.2 Intensity Measurement 3 – Operational Job Tasks

Table 15 – Energy Intensity by Operational Job Tasks

| Activity | 2024/25 | | 2023/24 | | 2022/23 | | 2021/22 | | 2020/21 | | 2019/20 | |
|------------------------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|
| | Number of jobs | tCO2e/job |
| UK Operational Fleet | 3,308,8842 | 0.01058 | 3,354,657 | 0.01039 | 3,062,051 | 0.01090 | 2,926,149 | 0.01067 | 2,962,770 | 0.01054 | 3,356,213 | 0.01121 |
| Total Operational Jobs | 3,308,884 | 0.01058 | 3,354,657 | 0.01039 | 3,062,051 | 0.01090 | 2,926,149 | 0.01067 | 2,962,770 | 0.01054 | 3,356,213 | 0.01121 |

² We have updated our methodology for calculating operational fleet emissions intensity this year to exclude some task types that are completed in third-party vehicles as these do not impact our fleet fuel usage. Our operational task data is also now provided on a monthly basis directly by our insights team and is reviewed by this team before inclusion. This provides a more precise measure of emissions intensity for our fleet and we have restated prior year figures to align with this methodology.

APPENDICES

Appendix 1: Key Personnel Involved in Data Management

Table 16 – Key Personnel

| | Site/activity | Responsible Contact | Contact details |
|--|---|---|--|
| Property | UK property (Corporate and Signs) | REDACTED | REDACTED |
| | Refrigerant losses | REDACTED | REDACTED |
| | UK Op Fleet and Fuel Card | Daniel Walton (Portfolio Manager) Simone Holding (Fleet Coordinator) | REDACTED REDACTED |
| Transport | UK Mileage claims | Chris Moy (Business Support Manager, Financial Shared Services) | REDACTED |
| | UK Company Cars | Wanda Turner (Credit Controller, Financial Shared Services) | REDACTED |
| | UK property list | John Barnes | REDACTED |
| Property & Company | The AA group structure | James Cox | REDACTED |
| information | GHG reporting contact | Annamarie Plant | REDACTED |
| GHG | | REDACTED | REDACTED |
| Reporting | CBRE | REDACTED | REDACTED |
| and | CBRE | REDACTED | REDACTED |
| Analysis | | REDACTED | REDACTED |
| Internal Audits and Accuracy Checks | The AA | Gillia | oup Internal Audit team n Brown, REDACTED n King, REDACTED |

Appendix 2: GHG Emissions Overview and Conversion Factors

All the AA Limited GHG emissions and corresponding emission factors applied for 2024/25 are outlined below. The data from 2019/20 has been verified in accordance with ISO 14064-1 to a reasonable level of assurance, 2020/21 onwards has been verified in accordance with ISO 14064-1 to a limited level of assurance.

Table 17 – FY25 GHG Scope 1 Emissions Overview and Breakdown of Emission Factors Applied

| Activity/Site | Fuel Type | Unit | 2024/25 | Emission Facto | or | | | Total Emissi | ons | | |
|-----------------------------------|-----------|------|-------------|----------------|---------------------------|---------------------------|---------------------------|--------------------|-----------|-------|--------|
| Transport (Fuel Cards & Mileage) | | | Consumption | (kgCO₂e/unit) | (kgCO ₂ /unit) | (kgCH ₄ /unit) | (kgN ₂ O/unit) | tCO ₂ e | tCO2 | tCH4 | tN2O |
| UK Op Fleet | Diesel | L | 14,044,369 | 2.513 | 2.47960 | 0.00029 | 0.03290 | 35,290.55 | 34,824.42 | 4.07 | 462.06 |
| | Petrol | L | 104,976 | 2.084 | 2.07047 | 0.00806 | 0.00587 | 218.81 | 217.35 | 0.85 | 0.62 |
| | HVO | L | 70,144 | 0.036 | | | | 2.50 | - | | - |
| UK Fuel Card | Diesel | L | 0 | 2.513 | 2.47960 | 0.00029 | 0.03290 | - | - | - | - |
| | Petrol | L | 44,709 | 2.084 | 2.07047 | 0.00806 | 0.00587 | 93.19 | 92.57 | 0.36 | 0.26 |
| | Hydrogen | Kg | 4.62 | 0.000 | 0.000 | 0.000 | 0.000 | - | - | - | - |
| UK Mileage | Mileage | km | 1,529,233 | Multiple | Multiple | Multiple | Multiple | 105.17 | | | |
| Total Scope 1 Emissi Transport | ons from | | | | | | | 35710.2 | 35134.3 | 5.3 | 462.9 |
| Property (Natural Gas) | | | | | | | | | | | |
| Redditch | Gas | kWh | 119,642 | 0.183 | 0.18253 | 0.00028 | 0.00009 | 21.88 | 21.84 | 0.03 | 0.01 |
| Belfast | Gas | kWh | 0 | 0.183 | 0.18253 | 0.00028 | 0.00009 | - | - | - | - |
| Bedford | Gas | kWh | 41,765 | 0.183 | 0.18253 | 0.00028 | 0.00009 | 7.64 | 7.62 | 0.012 | 0.004 |

| | | • | • | | , | | | | • | | |
|------------------------|---------|-----|-----------|-------|---------|---------|---------|--------|--------|-------|-------|
| Clevedon | Gas | kWh | 0 | 0.183 | 0.18253 | 0.00028 | 0.00009 | - | - | - | - |
| Basingstoke-Fanum | Gas | kWh | 1,706,042 | 0.183 | 0.18253 | 0.00028 | 0.00009 | 312.04 | 311.40 | 0.48 | 0.15 |
| Basingstoke-Plant | Gas | kWh | 0 | 0.183 | 0.18253 | 0.00028 | 0.00009 | - | - | - | - |
| Cheadle Park Square | Gas | kWh | 0 | 0.183 | 0.18253 | 0.00028 | 0.00009 | - | - | - | - |
| Newcastle Q3 | Gas | kWh | 36,247 | 0.183 | 0.18253 | 0.00028 | 0.00009 | 6.63 | 6.62 | 0.010 | 0.003 |
| Oldbury | Gas | kWh | 2,078,814 | 0.183 | 0.18253 | 0.00028 | 0.00009 | 380.22 | 379.45 | 0.582 | 0.187 |
| London BlueFin | Gas | kWh | 0 | 0.183 | 0.18253 | 0.00028 | 0.00009 | - | - | - | - |
| Dartford | Gas | kWh | 16,597 | 0.183 | 0.18253 | 0.00028 | 0.00009 | 3.04 | 3.03 | 0.005 | 0.001 |
| Gibraltar | Gas | kWh | 0 | 0.183 | 0.18253 | 0.00028 | 0.00009 | - | - | - | - |
| Property (Heating Oil) | | | | | | | | | | | |
| Redditch | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Belfast | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Bedford | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Clevedon | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Basingstoke-Fanum | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Basingstoke-Plant | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Cheadle Park Square | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Newcastle Q3 | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Oldbury | Gas Oil | L | 350 | 2.755 | 2.72417 | 0.00315 | 0.02809 | 0.964 | 0.95 | 0.001 | 0.010 |

| London Blue Fin | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | _ | - | _ | - |
|----------------------------|----------------|-------|-------|-------|---------|---------|---------|-----------|-------|-----|-----|
| Dartford | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | - | - |
| Gibraltar | Gas Oil | L | 0 | 2.755 | 2.72417 | 0.00315 | 0.02809 | - | - | _ | - |
| Property (Refrigerants) | | | | | | | | | | | |
| Basingstoke-Fanum | R410A | kg | 11.5 | 1,924 | N/A | N/A | N/A | 22.03 | N/A | N/A | N/A |
| Basingstoke-Fanum | R404a | kg | 0.1 | 3,943 | N/A | N/A | N/A | 0.39 | N/A | N/A | N/A |
| Oldbury | R407c | kg | 117.6 | 1,624 | N/A | N/A | N/A | 190.98 | N/A | N/A | N/A |
| Cardiff | R410A | kg | 20.8 | 1,924 | N/A | N/A | N/A | 40.02 | N/A | N/A | N/A |
| Total Scope 1 Emiss | sions from Pro | perty | | | | | | 985.8 | 730.9 | 1.1 | 0.4 |
| Total Scope 1 Emissions | | | | | | | | 36,696.05 | | | |

Table 18 – FY25 GHG Scope 2 Emissions Overview and Breakdown of Emission Factors Applied

| Activity/Site | Fuel Type | Unit | 2024/25 Consumption | Emission Factor | or | | | Total Emiss | ions | | |
|------------------------|-------------|------|------------------------|----------------------------|--------------|---------------------------|---------------------------|-------------|------------------|-------|-------|
| Property (Electricity) | | | | (kgCO ₂ e/unit) | (kgCO2/unit) | (kgCH ₄ /unit) | (kgN ₂ O/unit) | tCO₂e | tCO ₂ | tCH4 | tN2O |
| Redditch | Electricity | kWh | 34,259 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 7.09 | 7.02 | 0.03 | 0.04 |
| Belfast | Electricity | kWh | 9,043 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 1.87 | 1.85 | 0.01 | 0.01 |
| Bedford | Electricity | kWh | 17,907 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 3.71 | 3.67 | 0.016 | 0.022 |
| Clevedon | Electricity | kWh | 2,461 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 0.51 | 0.50 | 0.00 | 0.00 |
| Basingstoke-Fanum | Electricity | kWh | 1,530,470 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 316.88 | 313.64 | 1.38 | 1.87 |

| Basingstoke-Plant | Electricity | kWh | 73,154 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 15.15 | 14.99 | 0.07 | 0.09 |
|----------------------------|----------------|-------|------------|----------|----------|----------|----------|--------|--------|-------|-------|
| Cheadle Park Square | Electricity | kWh | 55,069 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 11.40 | 11.29 | 0.050 | 0.067 |
| Newcastle Q3 | Electricity | kWh | 266,308 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 55.14 | 54.57 | 0.240 | 0.325 |
| Oldbury | Electricity | kWh | 1,926,466 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 398.87 | 394.79 | 1.734 | 2.350 |
| London Blue Fin | Electricity | kWh | 26,847 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 5.56 | 5.50 | 0.024 | 0.033 |
| Dartford | Electricity | kWh | 40,835 | 0.207 | 0.20493 | 0.00090 | 0.00122 | 8.45 | 8.37 | 0.037 | 0.050 |
| Gibraltar | Electricity | kWh | 7,321 | 0.505 | 0.50490 | 0.00020 | 0.00030 | 3.70 | 3.70 | 0.001 | 0.002 |
| Total Scope 2 Emiss | sions from Pro | perty | | | | | | 828.3 | 819.9 | 3.6 | 4.9 |
| EV Charging | | | | | | | | | | | |
| EV Charging | Electricity | kWh | 331,723 | Multiple | Multiple | Multiple | Multiple | 68.79 | N/A | N/A | N/A |
| Total Scope 2 Emissions | | | 4321862.58 | | | | | 897.13 | | | |

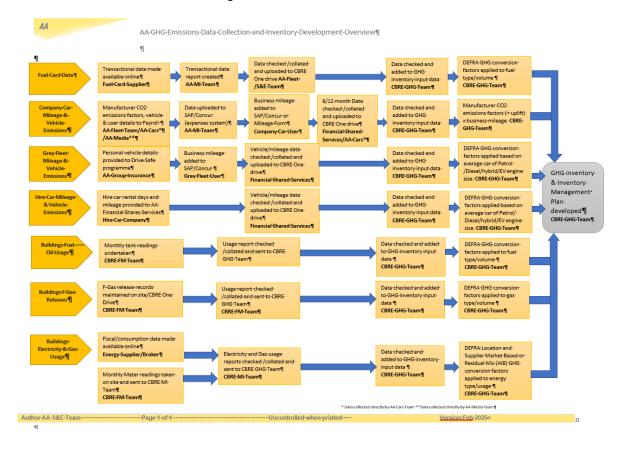
Appendix 3: Emission Factors Used

Figure 4 – Emissions factors used in emissions calculations

| Emissions type | * Level * | Emissions source | Emission Factor FY25 | Units | Emissions factor source |
|---------------------------------|-------------------------------|---------------------------------|----------------------|------------------------|---|
| Refrigerants | | R410a | 1924 | kgCO2e/kg | DEFRA 2024 |
| Refrigerants | | R404a | 3943 | kgCO2e/kg | DEFRA 2024 |
| Refrigerants | | HFC-32 | 677 | kgCO2e/kg | DEFRA 2024 |
| Refrigerants | • | HFC-134a | 1300 | kgCO2e/kg | DEFRA 2024 |
| | | R407c | 1624 | | DEFRA 2024 |
| Refrigerants | Gaseous fuels | Natural gas | 0.1829 | kgCO2e/kg | |
| On-site fuels | | | | kqCO2e/kWh (Gross CV) | |
| On-site fuels | Liquid fuels | Gas Oil | 2.7554 | kqCO2eflitres | DEFRA 2024 |
| Electricity | National | United Kingdom | 0.2071 | kqCO2e/kWh | DEFRA 2024 |
| Electricity | Residual Fuel Mix | United Kingdom | 0.3884 | kqCO2ełkWh | European Residual Mixes 2020 (aib-ne |
| Electricity | Provider | Scottish Power | 0.4150 | kgCO2e/kWh | Where does our energy come from? I C |
| Electricity | Provider | PowerNI | 0.3420 | kgCO2e/kWh | What is 'fuel mix'? Billing FAQs Powe |
| Electricity | Provider | Tomato | 0.4660 | kgCO2e/kWh | tomato, energy/fuel-mix |
| Electricity | Country | Gibraltar | 0.5054 | kgCO2e/kWh | IEA Emission Factors 2023 Release |
| Fuels | Liquid fuels | Diesel (average biofuel blend) | 2.5128 | kgCO2e/L (Diesel) | DEFRA 2024 |
| Fuels | Liquid fuels | Petrol (average biofuel blend) | 2.0844 | kgCO2e/L (Petrol) | DEFRA 2024 |
| Bioenergy | | Biodiesel HVO | 0.0356 | KgCO2ŁL | DEFRA 2024 |
| Passenger Vehicles | Small Car | Diesel | 0.1399 | KgCO2e/km | DEFRA 2024 |
| Passenger Vehicles | Medium Car | Diesel | 0.1681 | KgCO2e/km | DEFRA 2024 |
| Passenger Vehicles | Large Car | Diesel | 0.2073 | KgCO2e/km | DEFRA 2024 |
| Passenger Vehicles | Average Car | Diesel | 0.1698 | KqCO2ełkm | DEFRA 2024 |
| Passenger Vehicles | Small Car | Petrol | 0.1437 | KqCO2ełkm | DEFRA 2024 |
| Passenger Vehicles | Medium Car | Petrol | 0.1773 | KgCO2ełkm | DEFRA 2024 |
| Passenger Vehicles | | Petrol | 0.2689 | | DEFRA 2024 |
| | Large Car | | | KgCO2ełkm | |
| Passenger Vehicles | Average Car Size | Petrol | 0.1645 | KqCO2e/km | DEFRA 2024 |
| Passenger Vehicles | Small Car | Hybrid | 0.1127 | KqCO2ełkm | DEFRA 2024 |
| Passenger Vehicles | Medium Car | Hybrid | 0.1149 | KqCO2ełkm | DEFRA 2024 |
| Passenger Vehicles | Large Car | Hybrid | 0.1549 | KqCO2ełkm | DEFRA 2024 |
| Passenger Vehicles | Average Car Size | Hybrid | 0.1261 | KgCO2e/km | DEFRA 2024 |
| Passenger Vehicles | Average Car Size | Plug-in Hybrid Electric Vehicle | 0.0936 | KqCO2e/km | DEFRA 2024 |
| Passenger Vehicles | Average Car Size | Unknown | 0.1669 | KqCO2e/km | DEFRA 2024 |
| UK Electricity for EVs | Large Car | Battery Electric | 0.0453 | KqCO2ełkm | DEFRA 2024 |
| UK Electricity for EVs | Average Car Size | Battery Electric | 0.0436 | KqCO2ełkm | DEFRA 2024 |
| UK Electricity for EVs | Average Car Size | Plug-in Hybrid Electric Vehicle | 0.0137 | KqCO2ełkm | DEFRA 2024 |
| SECR kWh UK electricity for EVs | Large Car | Battery Electric | 0.2181 | kWh (Net CV) / Km | DEFRA 2024 |
| SECR kWh UK electricity for EVs | Average Car Size | Battery Electric | 0.2103 | kWh (Net CV) / Km | DEFRA 2024 |
| SECR kWh UK electricity for EVs | Average Car Size | Plug-in Hybrid Electric Vehicle | 0.0658 | kWh (Net CV) / Km | DEFRA 2024 |
| Business Travel | Small Car | Diesel | 0.1399 | KqCO2ełkm | DEFRA 2024 |
| Business Travel | Medium Car | Diesel | 0.1681 | KgCO2ełkm | DEFRA 2024 |
| Business Travel | Large Car | Diesel | 0.2073 | KgCO2ełkm | DEFRA 2024 |
| Business Travel | Average Car | Diesel | 0.1698 | KgCO2e/km | DEFRA 2024 |
| Business Travel | Small Car | Petrol | 0.1437 | KgCO2e/km | DEFRA 2024 |
| Business Travel | Medium Car | Petrol | 0.1773 | KgCO2e/km | DEFRA 2024 |
| Business Travel | Large Car | Petrol | 0.2689 | KgCO2e/km | DEFRA 2024 |
| Business Travel | Average Car Size | Petrol | 0.1645 | KgCO2e/km | DEFRA 2024 |
| Business Travel | Medium Car | LPG | 0.1763 | KgCO2ełkm | DEFRA 2024 |
| Business Travel | Small Car | Battery Electric | 0.0428 | KgCO2ełkm | DEFRA 2024 |
| Business Travel | Medium Car | Battery Electric | 0.0463 | KgCO2ełkm | DEFRA 2024 |
| Business Travel | Large Car | Battery Electric | 0.0493 | KgCO2ełkm | DEFRA 2024 |
| Business Travel | | Battery Electric | 0.0475 | KgCO2erkm KgCO2erkm | DEFRA 2024 |
| Business Travel | Average Car Size Small Car | | | | |
| Business Travel Business Travel | | Hybrid | 0.1127 | KgCO2e/km | DEFRA 2024 |
| | Medium Car | Hybrid | 0.1149 | KqCO2ełkm | DEFRA 2024 |
| Business Travel | Large Car | Hybrid | 0.1549 | KqCO2ełkm | DEFRA 2024 |
| Business Travel | Average Car Size | Hybrid | 0.1261 | KqCO2ełkm | DEFRA 2024 |
| Business Travel | Average Car Size | Diesel | 0.1698 | KqCO2ełkm | DEFRA 2024 |
| Business Travel | Average Car Size | Petrol | 0.1645 | KgCO2e/km | DEFRA 2024 |
| Business Travel | Average Car Size | Unkown | 0.1669 | KqCO2e/km | DEFRA 2024 |
| Outside of Scopes | - | Diesel (average biofuel blend) | 0.1600 | KqCO2e/L | DEFRA 2024 |
| Outside of Scopes | - | Petrol (average biofuel blend) | 0.1300 | KqCO2e/L | DEFRA 2024 |
| Outside of Scopes | - | Biodiesel HVO | 2.4300 | KqCO2e/L | DEFRA 2024 |
| Outside of Scopes | - | Electricity generated | 0.1151 | KqCO2ełkWh | DEFRA 2024 |

Appendix 4: Data Collection Process Overview

Figure 5 – Data Collection Process Overview



Appendix 5: Real World Uplift

Figure 6 – 2024 Government Greenhouse Gas Conversion Factors for Company Reporting "Real World Uplift"

2024 Government greenhouse gas conversion factors for company reporting: Methodology paper

Table 16: Average 'real-world' uplift for the UK applied to gCO₂/km data

| Data year | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| RW uplift (%) | 15.65 | 18.30 | 20.95 | 23.60 | 26.25 | 27.63 | 29.00 | 33.33 | 41.50 |
| Data year | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | |
| RW uplift (%) | 38.00 | 31.50 | 31.50 | 31.50 | 21.67 | 21.75 | 22.24 | 22.31 | |