Tuesday 17 November 2026

From a lost generation to a work generation: Milburn sets out plan for full employment and education for the young. The AA's response:

"We welcome the publication of Alan Milburn's review and its focus on helping more young people move into good jobs. It's vital that not only young people but their parents and teachers too understand the value of technical qualifications as much as they do more traditional ones, as they can offer excellent career opportunities.

"Employers also have an important role to play in creating clear routes into good jobs, particularly for young people who may have the skills but not yet the experience to get started. At The AA, we are already putting this into practice. This month we welcomed our first cohort of college-leaver trainee mobile mechanics, giving young people with automotive qualifications a structured route into permanent roadside roles. We are also building stronger partnerships with colleges and working with DWP on a Youth Jobs Grant pilot for customer service roles. The challenge now is to make opportunities like these available at greater scale, bringing government, employers and education providers together to give more young people a genuine route into work."

Louise Benford

Chief People Officer, The AA

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About The AA

The AA is the UK's leading provider of roadside assistance with approximately 2,700 patrols attending an average of 9,000 breakdowns daily and is rated by drivers as the first choice for electric vehicle breakdown. The AA has 17m customers across roadside breakdown and brokered motor and home insurance.

The AA's mission is to create confidence for drivers now and for the future – anticipating drivers' needs since 1905 and striving to be always ahead. The AA provides services across its roadside businesses from AA Driving School and BSM, to DriveTech, the leader in driver education. In addition, AA Smart Care provides bookings for MOTs, maintenance, service and repair in AA certified garages. AA Cars is a trusted vendor of used cars with free history checks and breakdown cover. The AA's insurance broker offers motor and home policies, operating a diverse panel of underwriters including the AA's in-house underwriter, plus AA Financial Services and Accident Assist. The AA continues to invest in connected car innovation and digital services.